

# INSTALLATION OF THE GARMENT PRINTER SOFTWARE USING WINDOWS 7

BIL, Mar/2012

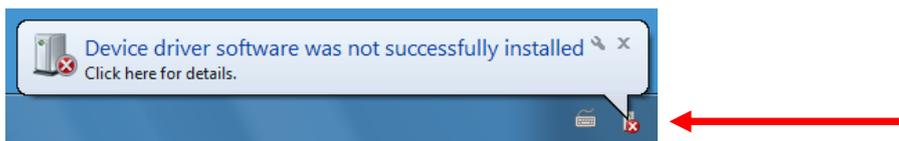
Occasionally the Garment Printer cannot be installed successfully to a Windows 7 PC. If an error occurs when following the install instructions (written in "3-3. Preparing your PC" of the Instruction Manual) has been tried, an unexpected timing of the connection with USB cables can occur. In this case, please troubleshoot by following the steps below to finish the installation.

**Note :** The following images are for GT-3 installation. When you install the GT-782 or GT-541, please follow the same directions.

## Possible Error Message

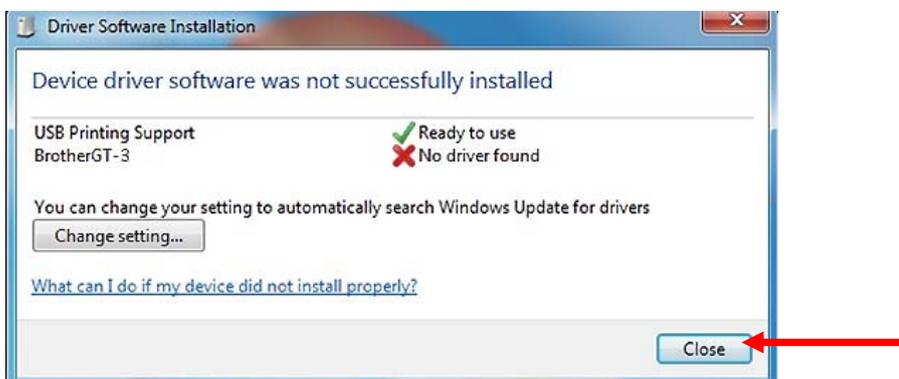
The following may occur when you install the Brother GT-3 Printer Driver for the first time on your PC. If the installation fails, Windows 7 regards GT-3 as an "**Unspecified Device**".

If this is the case, you can see the error message at the right bottom of your desk top. (The icon and message may differ depending on your Windows version).



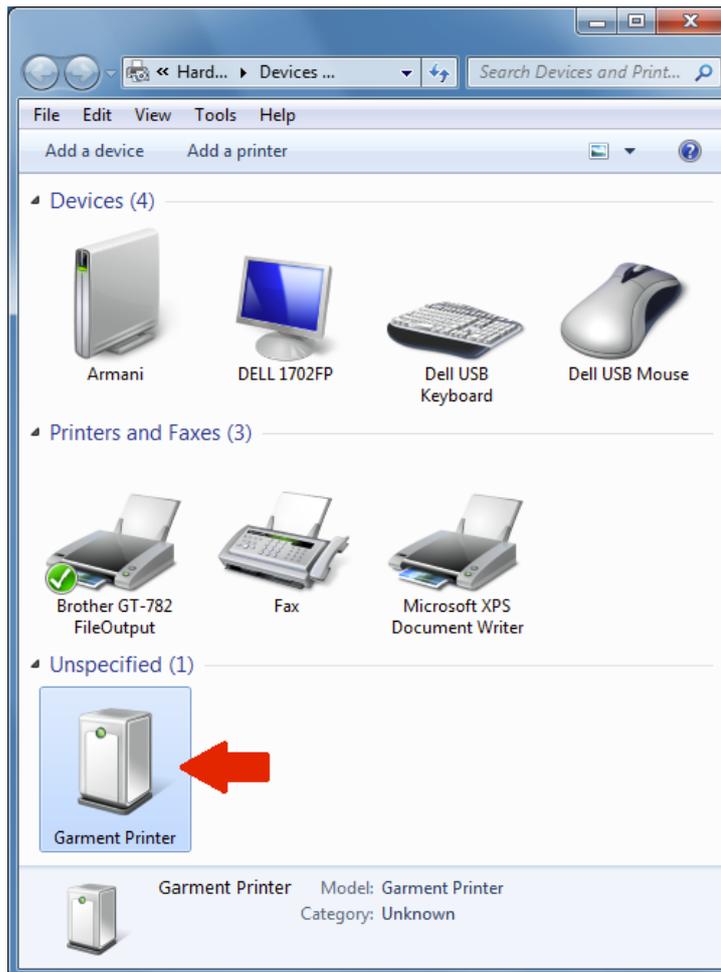
Left Click on; Click here for details, in the pop-up window.

The following window appears. Close out of it to continue the installation



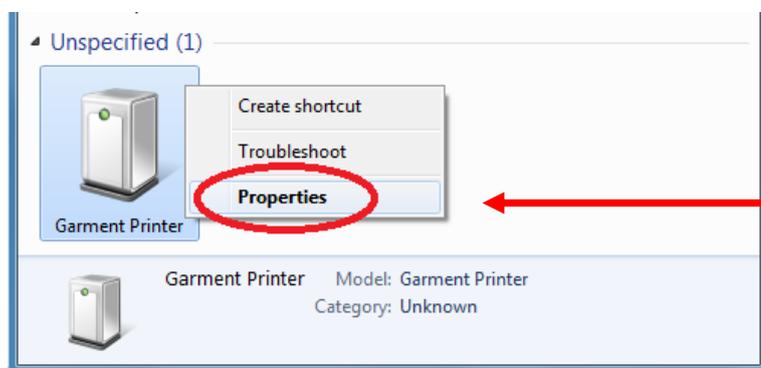
- Open the **Control Panel** and click on the **Devices and Printers** icon.
- You will see that the GT-3 is shown in the "Unspecified" category as seen on the following page. (The icon and message may differ depending on your Windows version.)

- This is the window that will appear.



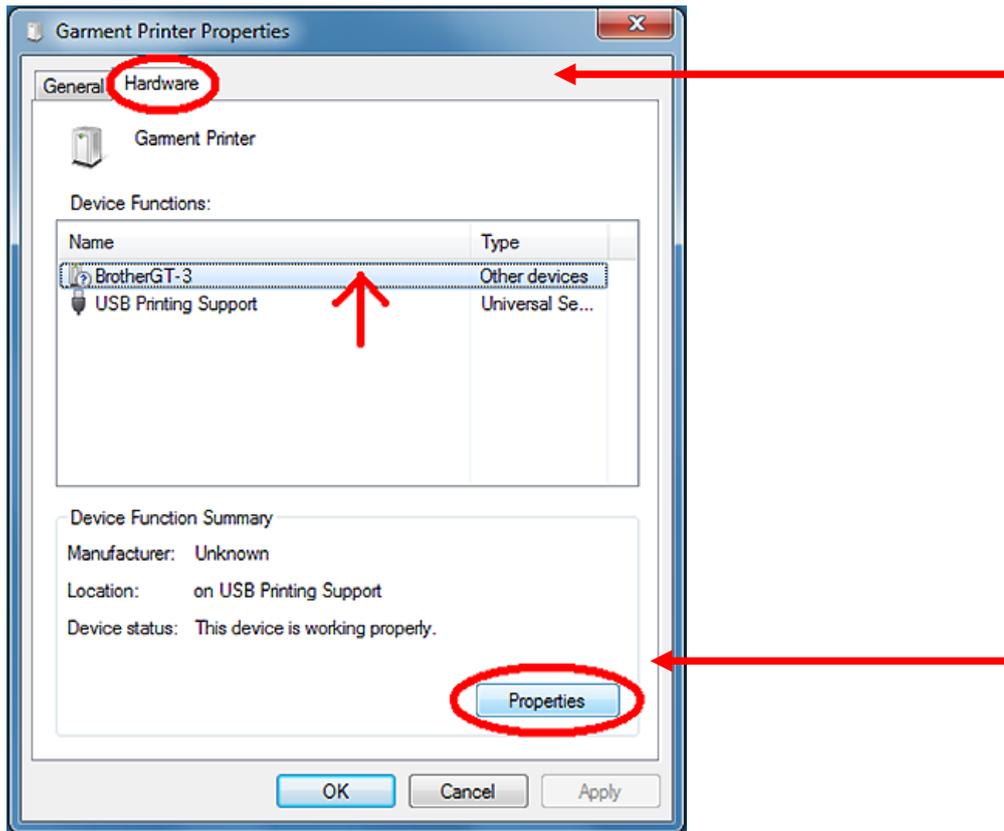
## How to recover

- (1) Open the **Control Panel** and select **Devices and Printers** icon.
- (2) Select and **Right-Click** on the **Garment Printer (GT-3)** in the "**Unspecified**" category and **left** click on **Properties** in the drop-down menu.

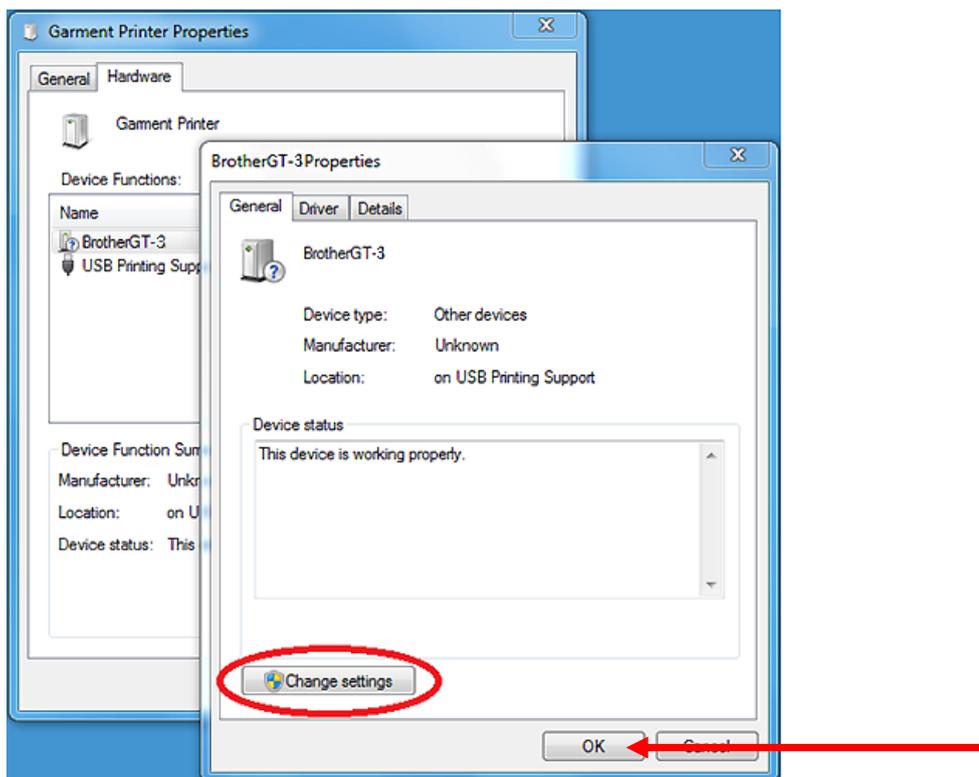


- (3) The following **Garment Printer Properties** windows will be displayed.
- (4) Click the **Hardware** tab and select the **Brother GT-3** in the "**Device Functions:**" list.

(5) Then left click on the Properties button on the bottom right.



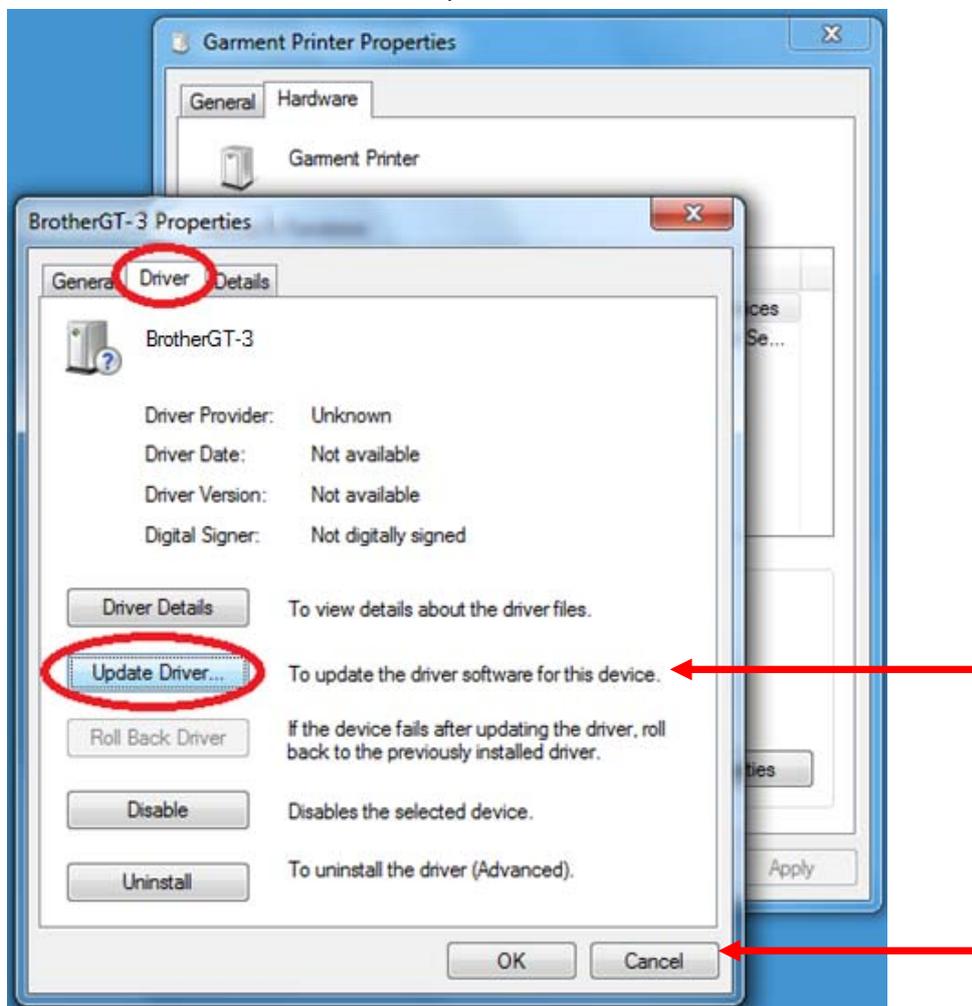
(6) The following **GT-3 Properties window** will appear.



(7) Left click on the **Change settings** button on the left bottom.

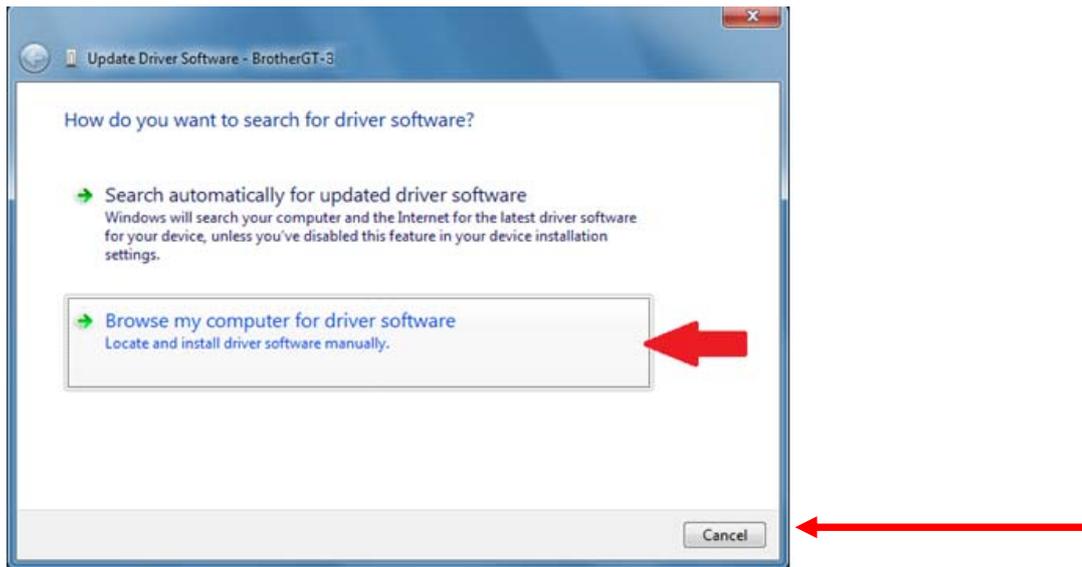
(8) The **Garment Printer Properties window** for the BrotherGT-3 Properties disappears once and then will return, possibly in a different position on your monitor.

- Click the **Driver tab** in the redisplayed window.
- Then click the **Update Driver button**. You would not be able to click the Update Driver button on the Driver menu in the previous screen because it is invalid there.



- Left click on OK.

(9) Click **Browse my computer for driver software** when the following window appears.

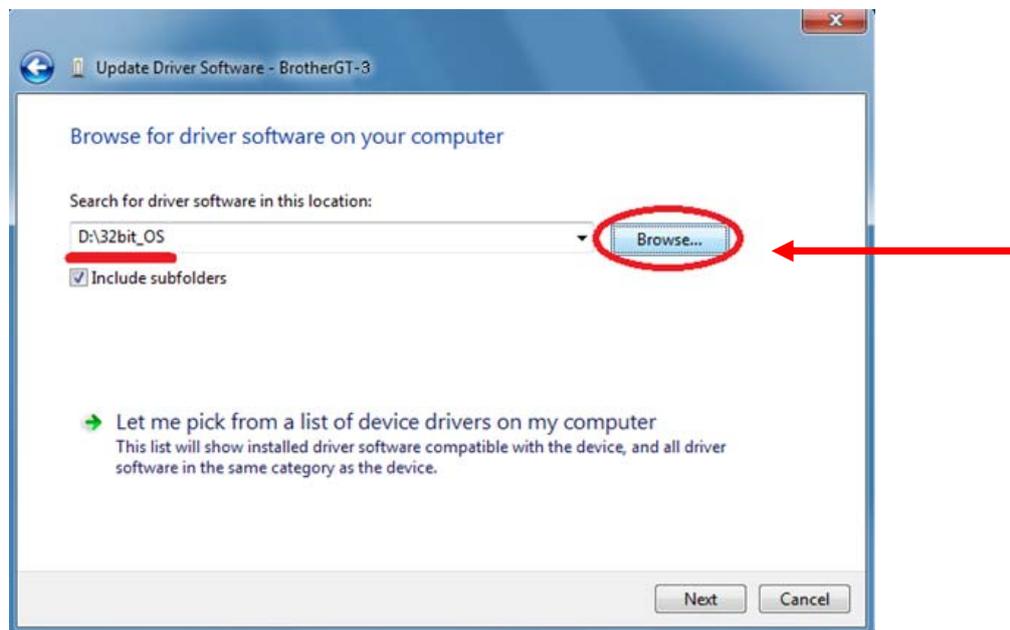


(10) Insert the GT-3 Installation CD in your PC driver and click the **Browse** button.

- Select the folder that the printer driver is saved in, on the installation CD.

(11) Select either the 32bit\_OS or 64bit\_OS folder depending on your OS. The following image is an example that the driver id is D: and Windows 32 bit OS.

**Note:** Click the **Next** button to continue.



- **Note**

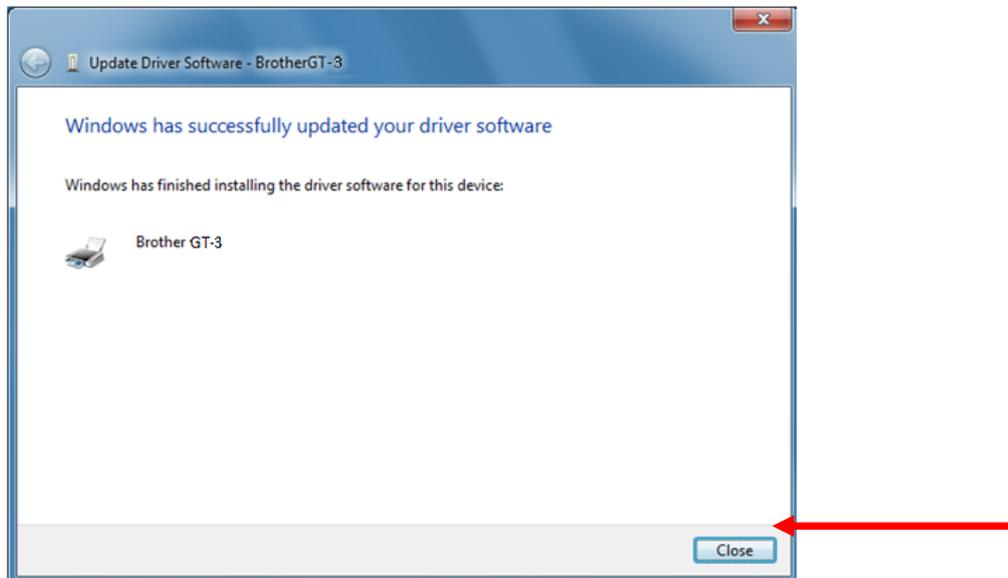
When you install the downloaded Printer Driver (Web version), the folder names are as follows: select the necessary folder:

GT-3: [GT3Setup]

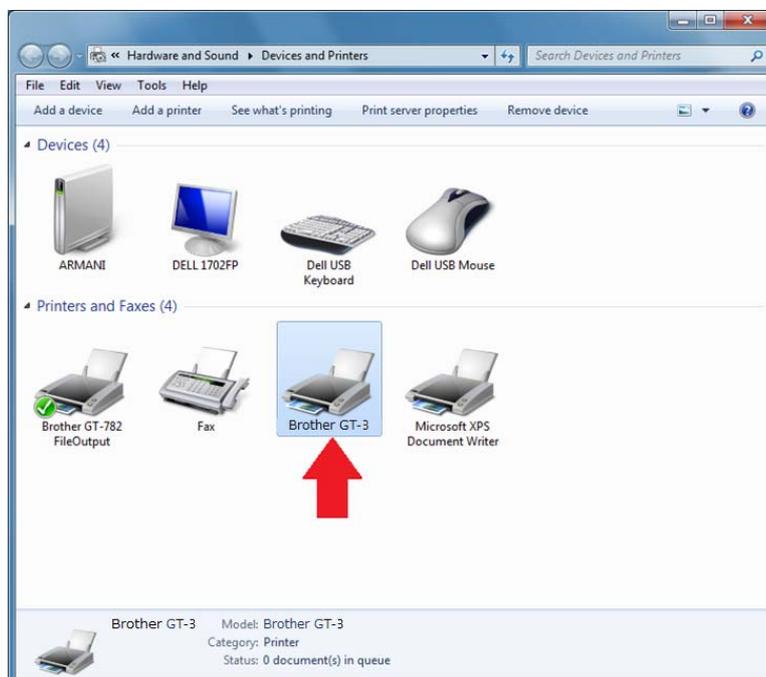
GT-782: [GT782 Setup\_32bit] or [GT782Setup\_64bit]

GT-541: [GT541 Setup\_32bit] or [GT541Setup\_64bit]

- (12) The installation of printer driver will start. After a while the following window appears.
- (13) The following screen appears when Windows 7 has successfully installed the printer driver. Check the contents and click the **Close** button.



- (14) Open the **Control Panel** and click on the **Devices and Printers** icon to confirm that GT-3 is successfully installed in the "Printers and Faxes" category.
- (15) If that window is kept open while updating, select **View** and **Refresh** to update the contents of the written window.



- (16) The Brother GT-3 Printer Driver has been successfully recognized as a printer.

Thank you